



DESKTOP ALERT

Add the power of Desktop Alert to your emergency communications



SAFE

Data stored safely. Data at rest is strongly encrypted. The TLS security is very high, A+ in the SSL Labs test.



PRACTICAL

An optional Desktop Alert concentrator can make better use of an organisation's bandwidth if connecting to 1,000+ desktops.



EASY

Straightforward to setup. Highly effective in use.

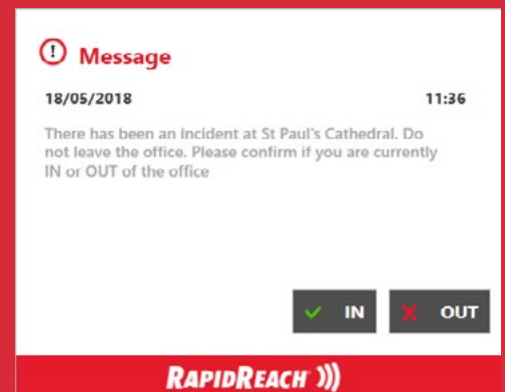
WHAT IS DESKTOP ALERT?

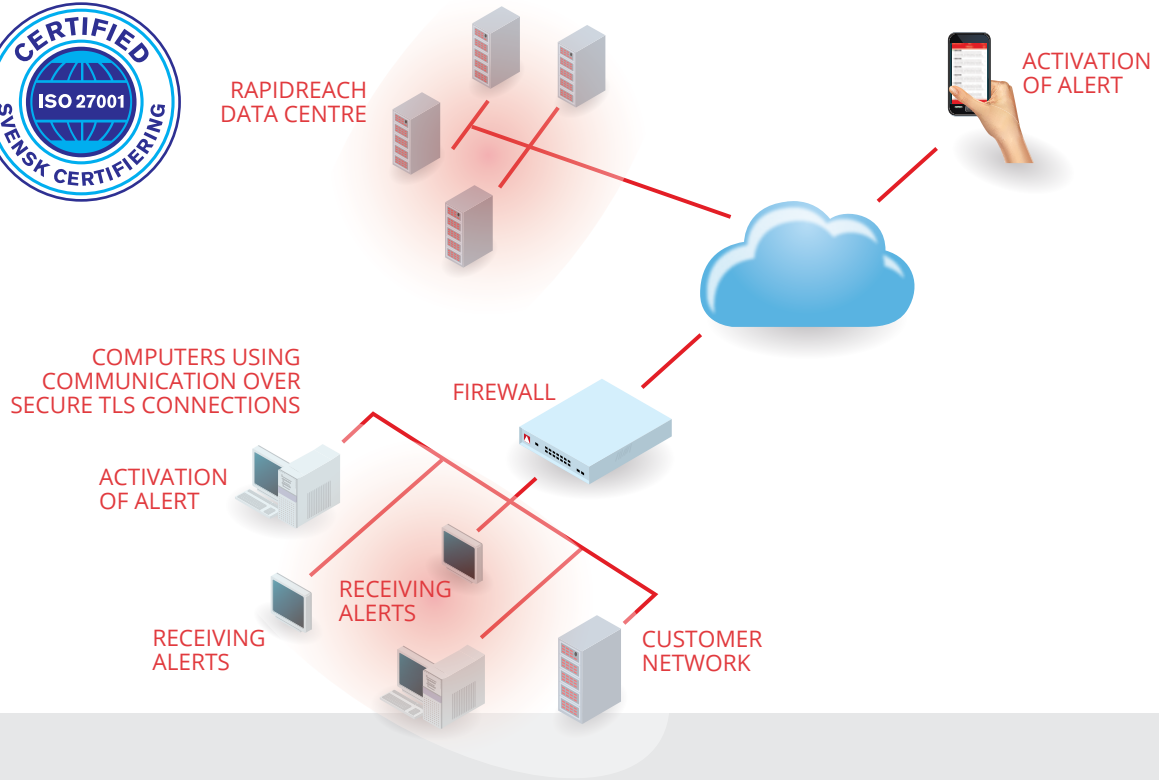
Since 1996, Enera's RapidReach call-out software has provided organisations with a robust, straightforward, notification solution.

Desktop Alert is an integrated component of RapidReach. It initiates emergency notifications straight to your desktop.

Simply add Desktop Alert as a contact alternative, and either incorporate it into existing call-cascades or create a stand-alone call-out.

The Desktop Alert can be audible or silent and can deliver a range of content from emergency through to operational.





ALERTING

Alerting is achieved using a Desktop Alert Client that is automatically installed on selected computers using communication over secure TLS connections.

When the Desktop Alert App receives a notification, the message will appear on the computer screen. The notification can be delivered silently or with an accompanying alert sound.

If required, the message could be played aloud through the device's speakers, If required, Desktop Alert can override silent.

To respond is simple, either by the click of a mouse or the tap of a screen on a tablet.

USAGE

Desktop alert can be used in various situations such as:

- Emergency alert to specific individuals or computers
- For use in highly secure buildings where the use of mobile devices is prohibited
- Buildings that suffer from poor mobile reception
- Contact centres where the use of mobile devices is prohibited
- Activate in meeting rooms, lecture halls, class rooms on interactive whiteboards

RAPIDREACH DESKTOP ALERT SHORT FACTS

- Informs thousands of individuals in seconds
- Desktop Alerting pop-up screen with sound option
- Plays a message directly through a speaker
- Responds to messages through a mouse click
- Desktop Alert can override a speaker set to silent on a desktop or laptop, if required
- Sends messages to dedicated teams or to all recipients in a segment of your network
- Presentation of previous notifications in a historical view
- Encrypted TLS connections

